

SPURIOUS RESULTS RECEIVED FROM ONE TABLE



You may encounter the situation where one table has sent many more results to Compscore2 than they should have. This may be evident when you click **Summary** on the Bridgmate Results tab of a session and see that one table has too many results. You also might have a single result from one or more boards that aren't in the movement used (see pics).

It may also be evident if you have the below message on red on your Results report.

| Tables: | |
|----------|------------|
| Table 1: | 33 results |
| Table 2: | 61 results |
| Table 3: | 33 results |
| Table 4: | 33 results |
| Table 5: | 33 results |
| Table 6: | 33 results |
| Table 7: | 33 results |
| Table 8: | 33 results |

| Session Summary | |
|-----------------|------------|
| Boards: | |
| Board 10: | 11 results |
| Board 11: | 11 results |
| Board 12: | 11 results |
| Board 13: | 11 results |
| Board 14: | 11 results |
| Board 15: | 11 results |
| Board 16: | 11 results |
| Board 17: | 11 results |
| Board 18: | 11 results |
| Board 19: | 11 results |
| Board 20: | 11 results |
| Board 21: | 11 results |
| Board 22: | 11 results |
| Board 23: | 11 results |
| Board 24: | 11 results |
| Board 25: | 11 results |
| Board 26: | 11 results |
| Board 27: | 11 results |
| Board 28: | 11 results |
| Board 29: | 11 results |
| Board 30: | 11 results |
| Board 31: | 11 results |
| Board 32: | 11 results |
| Board 33: | 11 results |
| Board 34: | 1 results |
| Board 35: | 1 results |
| Board 36: | 1 results |

There is one or more boards with less than 2 results. Scores are therefore meaningless and are not displayed.

This usually means that the Bridgmate at one table has sent all the results from the previous session it was used at, and this typically occurs when the “End of Session” message wasn't reached at the completion of that previous session and the Bridgmate was able to access the server before the new movement has been launched.

Note - this can be avoided in future by not putting the Bridgmate out on the tables until after the current movement has been launched.

There are two ways of fixing this problem when it occurs.

Method 1 –Manually delete the spurious results

The first way is to manually delete all the spurious results. This involves selecting each board, one by one, on the **Bridgmate Results** tab, and deleting the result that shouldn't be there. You'll probably need to understand the movement or at least examine the pattern of pair numbers on each board to identify which one shouldn't be there.

You may encounter the situation where there were more boards used in the previous session, and this means that the Board dropdown in Compscore2 won't reach those higher numbers. On the Setup tab, click **Advanced**, then select the **Support** tab, then click **Remove** in the second segment on that form.



Method 2 – Delete results by Bridgemate ID

You'll first need to obtain the Bridgemate IDs for the spurious results. Open the Bridgemate Control Software (or if it's been closed already, click **Advanced** then **Re-launch**) then look at the **Results** tab in the Bridgemate Control Software. This screen lists all results entered at any of Bridgemates, in the order they were received, and you will probably see all the spurious results appearing at the top of the list – you can see that they are all from the same table, and have an almost identical time stamp. (The illustration below shows the screen but does not reflect this problem.)

| ID | Section | Table | Round | Board | Pair NS | Pair EW | Declarer | NS/EW | Contract | Result | Lead | R | Date log | Time log |
|----|---------|-------|-------|-------|---------|---------|----------|-------|----------|--------|------|---|----------|-------------|
| 1 | A | 11 | 1 | 23 | 11 | 11 | 11 | N | 4 S | +1 | CK | | 12/03/18 | 12:34:50 tt |
| 2 | A | 2 | 1 | 3 | 2 | 2 | 2 | N | 3 S | = | DA | | 12/03/18 | 12:35:04 tt |
| 3 | A | 5 | 1 | 9 | 5 | 5 | 5 | N | 1 C | +2 | CA | | 12/03/18 | 12:35:18 tt |
| 4 | A | 6 | 1 | 11 | 6 | 6 | 6 | S | 4 S | +1 | HQ | | 12/03/18 | 12:35:21 tt |
| 5 | A | 9 | 1 | 19 | 9 | 9 | 9 | S | 2 S | = | CK | | 12/03/18 | 12:35:25 tt |
| 6 | A | 8 | 1 | 15 | 8 | 8 | 8 | N | 2 H | = | S5 | | 12/03/18 | 12:35:51 tt |
| 7 | A | 14 | 1 | 29 | 14 | 14 | 14 | E | 3 D | -1 | HJ | | 12/03/18 | 12:36:11 tt |
| 8 | A | 1 | 1 | 1 | 1 | 1 | 1 | E | 4 H | +2 | DQ | | 12/03/18 | 12:36:21 tt |
| 9 | A | 4 | 1 | 7 | 4 | 4 | 4 | W | 2 H | +2 | S5 | | 12/03/18 | 12:36:50 tt |
| 10 | A | 7 | 1 | 13 | 7 | 7 | 7 | W | 3 C | -2 | HJ | | 12/03/18 | 12:36:52 tt |
| 11 | A | 12 | 1 | 25 | 12 | 12 | 12 | N | 2 D | +2 | CA | | 12/03/18 | 12:37:01 tt |
| 12 | A | 13 | 1 | 27 | 13 | 13 | 13 | W | 5 D | -1 | SK | | 12/03/18 | 12:37:12 tt |
| 13 | A | 15 | 1 | 31 | 15 | 15 | 15 | S | 1 NT | +1 | DQ | | 12/03/18 | 12:37:19 tt |
| 14 | A | 10 | 1 | 21 | 10 | 10 | 10 | W | 4 S | = | C4 | | 12/03/18 | 12:37:55 tt |
| 15 | A | 3 | 1 | 5 | 3 | 3 | 3 | N | 3 NT | -1 | H7 | | 12/03/18 | 12:38:18 tt |
| 16 | A | 2 | 1 | 4 | 2 | 2 | 2 | N | 2 NT | +3 | H3 | | 12/03/18 | 12:38:49 tt |

Make a note of the first and last ID (left hand column) for the spurious results. Next, return to the session in Compscore2, and under **Advanced**, on the **Support** tab, there is a segment titled **Delete Results by BWS ID**. Enter the first and last ID number then click **Delete**.

Setup - Advanced Functions

BWS Functions | Make Template | Deal Files | Board Mapping | Miscellaneous | Support

Upload BWS Database for Altssoft
This process uploads this session's BWS file to the web site for retrieval by Altssoft. It would normally only be necessary when requested by Altssoft.

Delete Out-of-Range Results
Click here to remove results for any boards outside the range of boards for this session. This may be necessary if results for a previous session were re-sent to the server in error.

Delete Results by BWS ID
Click here to delete one or more results by the ID number used in the BWS file. (ID only available with Bridgemates.)
Delete from BWS ID:
to BWS ID (inclusive):

Other
Update Names after CSV Import | Show Result Edits
BWS Viewer | Delete All Result Edits
Unlink from Calendar Event | Edit Result in BWS File

Append Table for Round 1
Pair NS: Pair EW:
From Board: To Board:
Table: